

Allotment Tenants Satisfaction Survey Results 2017



134 Tenants were supplied with a survey form asking them to score from **1** (*very satisfied*) to **10** (*very dis-satisfied*), **65 (48.5%)** were completed and returned. Tenants were asked to feedback on the following seven questions listed below.

No.	Questions: How satisfied are you with.....	Scores for <u>2017</u>	Scores for <u>2016</u>
Q1	Boundary maintenance to: gates, fences, hedges	6 out of 10	7 out of 10
Q2	Road and Pathway maintenance	6 out of 10	7 out of 10
Q3	On site water provision	8 out of 10	5 out of 10
Q4	Management of overgrown / vacant plots	6 out of 10	9 out of 10
Q5	Satisfaction with how queries/complaints are dealt with by the Council / Council Staff	6 out of 10	5 out of 10
Q6	Levels of annual rent	8 out of 10	6 out of 10
Q7	Number of annual inspections (currently March, May, August & November)	7 out of 10	6 out of 10