

**Project title:** Long Meadow Way  
**Project reference:** 6148263  
**13 January 2022**

## WONDERFUL ON TAP

SEVERN

TRENT

Severn Trent  
PO Box 409  
Darlington  
DL1 9WF

Dear Customer

### We're carrying out work on our water mains that may affect you...

- We're providing three new water connections for a development in your area
- We plan to carry out these connections from 14 February 2022 and take approximately five days to complete
- We will be working under a road closure with a diversion route in place.

#### Why we're doing this work

We plan to install three new water pipes for the development off Long Meadow Way, Birstall by connecting onto our existing water main located outside the site.

#### Important things to know

We plan to install three new water main connections across the carriageway on a section of Long Meadow Way, Birstall. To enable us to carry out the work quickly and safely, we will have a road closure on a section of Long Meadow Way. This is to ensure your safety and the safety of our workforce. If you live within the road closure, we will always keep access to your property from one end of the road or the other, depending on where we are working. Please note, there will be no through road vehicle access and there will be a signposted diversion route in place, you may wish to allow extra time for your journey.

#### Please bear with us...

Although it's really important, we also know work on this scale can, at times, be inconvenient. Please rest assured that we, and our contract partner **Amey**, will be doing everything we can to minimise the disruption and get the work finished as quickly as we can.

#### Interruption to water supply

If we need to interrupt your water supply during our work, we will notify you in advance.

#### Keeping you informed every step of the way

If you have any queries about the work, you can contact us on the numbers below:

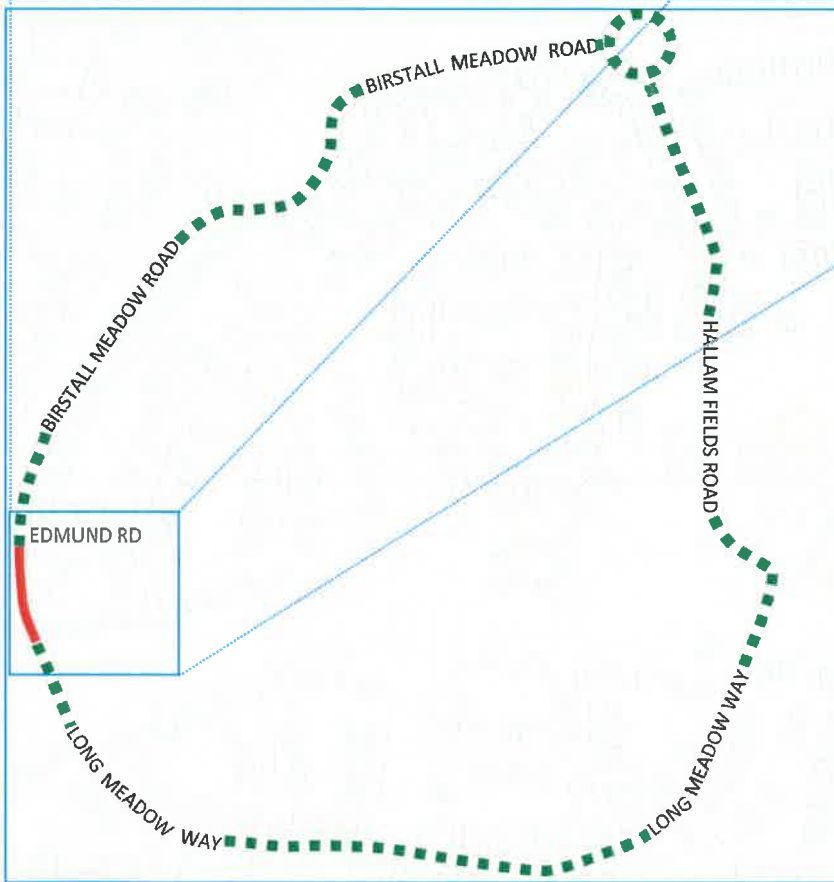


**07716 227712** – Sarah Miles, Amey Customer Liaison Officer





**0800 521 660** – Amey 24hr Customer Service Centre

If your call is about your water supply or sewerage service, you can call our Customer Operations Service Centre on 0800 783 4444. Please quote the project reference on the top of this letter.

**Plan – Long Meadow Way water main connections work**



**KEY**

-  Approximate location of the new water main connections
-  Development site
-  Diversion route
-  Road closure

**Table – Affected road and traffic management**

LOCATION	START DATE	FINISH DATE	TRAFFIC MANAGEMENT
Long Meadow Way	14/02/22*	18/02/22*	Road closure

\*Please note these dates may be subject to change

Yours faithfully

**Lee Harding**  
 Programme Manager  
 Severn Trent